



Privacy Policy

AETOS Capital Group (UK) Limited

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PRIVACY POLICY

Protecting the privacy and safeguarding the personal and financial information of our clients and Website visitors is one of our highest priorities. The following Privacy Policy explains how we collect and protect your information.

For the purpose of the Data Protection Acts, 1988 and 2003, the data controller is AETOS Capital Group (UK) Limited (“we”, “us”, “our”). Registered with the UK Information Commissioner's Office under registration number ZA144819.

1. Collection of personal information

We collect information required to open an account, to transact business effectively and to safeguard your assets and your privacy. To do this, we gather information to help us assess your needs and preferences.

When you visit our websites or trade on our platforms, we may automatically collect and store information about you. This helps us to provide you with a good experience when you browse our websites and/or trade with us, and it also allows us to improve our websites.

- technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform.
- information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our site (including date and time); products you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page and any phone number used to call our customer service number
- Cookies that distinguish you from other users of our website.

For detailed information on the cookies we use and the purposes for which we use them see our Cookie Policy.

The information we collect directly from you includes information required to communicate with you, including your name, mailing address, telephone number, e-mail address and to identify who you are. We also collect demographic information when you open an account, including, date of birth, occupation, etc. and information about your transactions with us. We also assess your trading experience, your approximate annual income and approximate net worth to assess your financial position.

We may keep your data for longer than 5 years if we cannot delete it for legal or regulatory reasons. If we do we will make sure that your privacy is protected and only use it for those purposes



2. Use of personal information

If you have consented, we use personal information only as appropriate to provide you with quality service and security. For example, we may use the information collected from you to verify your identity and contact information. We may also use this information to establish and set up your account, issue an account number and a secure password, maintain your account activity, and contact you with account information. This information helps us improve our services to you, customise your browsing experience and inform you about additional products, services or promotions that may be of interest to you. You have the option to opt-out at any time from our emails by sending “Unsubscribe” in an email to cs_uk@aetoscg.com.

3. Our affiliates and partners

We may share information with affiliates if the information is required to provide the product or service you have requested or to provide you the opportunity to participate in the products or services our affiliates offer. We may also forge partnerships and alliances, which may include joint marketing agreements, with other companies who offer high-quality products and services that might be of value to our clients. In order to ensure that these products and services meet your needs and are delivered in a manner that is useful and relevant, we may share some information with partners, affiliates and alliances. This allows them to better understand the offers that are most relevant and useful. The use of your personal information is limited to the purposes identified in our relationship with the partner or affiliate.

4. Non-affiliated third parties

We do not sell, license, lease or otherwise disclose your personal information to any third party for any reason, except as described below.

We reserve the right to disclose your personal information to third parties where required by law to regulatory, law enforcement or other government authorities, or when necessary to protect our rights or property.

To help us improve our services to you, we may engage another business to help us to carry out certain internal functions such as account processing, order fulfilment, client service, client satisfaction surveys or other support services or data collection activities relevant to our business. Information we collect from you may also be transferred to, and stored at, a destination outside the European Economic Area (“EEA”). It may also be processed by staff operating outside the EEA who works for us or for one of our suppliers. We may also provide a party with client information from our database to help us to analyse and identify client needs and notify clients of product and service offerings. Use of the information shared is strictly limited to the performance of the task we request and for no other purpose. All third parties with whom we share personal information are required to protect personal information in a manner similar to the way we protect personal information.



5. Security

All information you provide to us is stored on secure servers. Any payment transactions will be encrypted using SSL technology. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our Website, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Unfortunately, the transmission of information via the Internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our Website; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

6. Restriction of responsibility

If at any time you choose to purchase a product or service offered by another company, any personal information you share with that company will no longer be controlled under our Privacy Policy. We are not responsible for the privacy policies or the content of sites we link to and have no control of the use or protection of information provided by you or collected by those sites. Whenever you elect to link to a co-branded Website or to a linked Website, you may be asked to provide registration or other information. Please note that the information you are providing is going to a third party and you should familiarise yourself with the privacy policy provided by that third party.

7. Marketing

We may use your data to provide you with information about our goods and services which may be of interest to you and we or our agents may contact you about these by email, telephone and post.

You have the option to opt-out at any time from our emails by sending "Unsubscribe" in an email to cs_uk@aetoscg.com.

8. Use of "cookies"

We use cookies to assist us in securing your trading activities and to enhance the performance of our Website. (Cookies are small text files sent from the Web server to your computer.) Cookies used by us do not contain any personal information nor do they contain account or password information. They merely allow the site to recognise that a page request comes from someone who has already logged on.

We may share Website usage information about visitors to the Website with reputable



advertising companies for targeting our Internet banner advertisements on this site and other sites. For this purpose, pixel tags (also called clear gifs or web beacons) may be used to note the pages you've visited. The information collected by the advertising company through the use of these pixel tags is not personally identifiable.

9. Your rights

The General Data Protection Regulation – or GDPR for short – is designed to give you more control over how your data is used. You have the following rights:

- The **Right to be informed** about the processing of personal data.
- The **Right to Rectification**.
- The **Right to Object** to processing.
- The **Right to Restrict** to processing.
- The **Right to have personal data Erased**
- The **Right to have Access** to personal data and how it's processed.
- The **Right of Portability**.
- The **Right to not be subject to automated decision-making**.

To request a copy of the information held by us about you, we may charge a fee for this. You can send your request in writing to AETOS Capital Group (UK) Limited, Level 6, One Canada Square, Canary Wharf, London, United Kingdom, E14 5AA. Please be aware under certain circumstances it may not be possible to grant your request due to legal or regulatory claims.

10. Changes to this Privacy Policy

From time to time, we may update this Privacy Policy. In the event we change this Privacy Policy, the revised Privacy Policy will promptly be posted to the Websites and we will post a notice on our Websites informing you of such changes. You agree to accept posting of a revised Privacy Policy electronically on the Website as actual notice to you. Any dispute over our Privacy Policy is subject to this notice and our Terms and Conditions. We encourage you to periodically check back and review this policy so that you always will know what information we collect, how we use it, and to whom we disclose it. If you have any questions that this statement does not address, please contact a Client Services representative